

Stephen Keith Szermer

research, development, design
StephenKeith.com

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EDUCATION

Rhode Island School of Design *Providence, RI*
Master Degree (MID) Industrial Design 2010 *Cum Laude, Department Award Recipient*

Brown University *Providence, RI*
Collegiate Teaching Certification 2009

University of Southern California *Los Angeles, CA*
Executive Certificate in Home Modification 2008

University of Vermont *Burlington, VT*
Bachelor of Arts (B.A.) Political Science 1996

DESIGN WORK EXPERIENCE

Smart Design *San Francisco, CA* Marketing Intern 2011- Present
Conducted user experience audit of existing intranet websites, created journey maps and provided market research for BD team.

The Crucible *Oakland, CA* Teaching Assistant 2010- Present
Assisted the glass department with hot and cold shop safety, student questions, and project critiques.

Manning Rare Woods Collection *Providence, RI* Curator 2008-10
Managed the care and maintenance of the largest private collection of rare and extinct woods in New England.

RISD Materials Library *Providence, RI* Project Manager 2008-10
Led a team of eight students and faculty within the Rhode Island School of Design administration to develop a multidisciplinary, on-site materials library housed in the RISD Fleet Library.

Inclusion By Design *Providence, RI* Design Intern 2009
Assisted design team with on-site client evaluation for home modification.

Elder Experience Lab *Providence, RI* Design Intern 2008-09
Compiled ethnographic research and white papers on assisted living and skilled nursing environments.

George A. Szermer, Inc. *New York, NY* Private Investigator 2001- 08
Provided pre-trial sub rosa investigations for insurance and law firms.

Final Draft, Inc. *Los Angeles, CA* Technical Support Manager 1997-2001
Managed technical support team of eight full-time agents, coordinated efforts with European technical support team.

SKILLS

Design

User Experience, Ethnographic Research, Emotional Design, Prototyping, Graphic Design, Videography
Photography, Interaction Design, Wireframing, Usability Testing, Participatory Design, Wayfinding

Computer

Mac, Windows, Linux, MS Office, iWork / iLife 09, Adobe CS 5, Wordpress, Basecamp, MAX MSP 5,
CmapTools, MindNode, IBM SPSS, Processing, Arduino, OmniPlan, OmniGraffle, HTML/CSS, jQuery

